

Joseph Laguerre

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EDUCATION

BFA, Creative Writing

June 2022

Full Sail University | Winter Park, FL

SKILLS

- Assessing Progress
- Strategic Planning
- Skilled Multitasker
- SEO / WordPress
- Risk Management
- Making Deadlines
- Creative Writing
- Conflict Resolution
- Communication
- Networking
- Attention to Detail
- Problem Solving
- Interpersonal Skills
- Salesforce CRM
- Social Media Platforms
- Microsoft Office
- Adobe

WRITING EXPERIENCE

Crucial Moments in Life | A Collection of Short Stories | Smashwords | October 2022

Scripts for Unproduced Shorts | "Fireball" | "Just Coffee" | "Let Her Cry" |

"Evatrinity"

Scripts for Unpublished Comic | "The Rink: The Big Game"

Created Text Based Video Game: [The It Girl](#)

Content Writer: [Total Apex Sports](#)

WORK EXPERIENCE

Debt Negotiator

May 2021 – March 2024

Newport Legal Group | Remote

- Negotiating settlements on unsecured debt for clients.

Moderator

October 2020 – Currently Employed

Twitch | Remote

- Moderate chat, clipping and organizing content, create event graphics, generating ideas to grow the community.

Debt Negotiator / Office Admin**August 2019 – January 2021***The Oliver Law Group | Deerfield Beach FL*

- Negotiating settlements on unsecured debts for clients

Branch Manager**December 2018 – May 2019***Fast Payday Loans | Miami Gardens FL*

- P&L Management, collection calls, underwriting loans, scheduling, cash handling

Sales Associate**January 2018 - December 2018***Ace Cash Express | Gainesville FL*

- Providing financial services, managing the safe

Member Care Representative II**November 2016 – September 2017***Nationwide Insurance | Gainesville FL*

- Servicing inbound calls from agents, members, and third parties

2nd Assistant Manager / Associate**May 2015 - December 2016***Yankee Candle | Gainesville FL*

- Sales, visual merchandising, grassroots marketing, and managing staff

Center Manager**October 2013 - November 2016***Ace Cash Express | Gainesville FL*

- P&L Management, collection calls, underwriting loans, scheduling, cash handling

Professional Memberships

Member of the National Society of Collegiate Scholars - Full Sail University Chapter